

FIG. 2

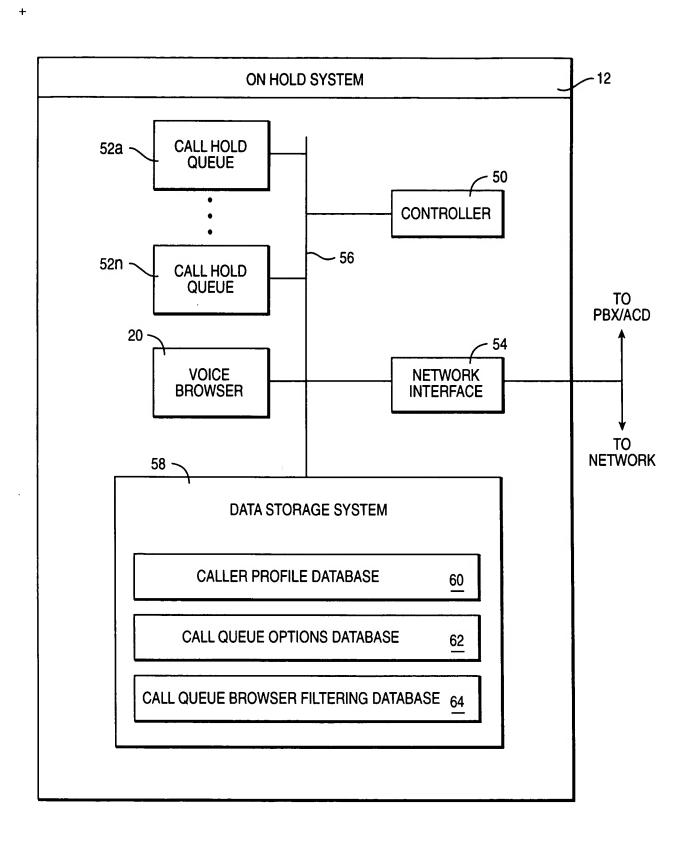


FIG. 3

## **CALL HOLD QUEUE - MODEMS**

- 70

PLEASE SELECT ONE OF THE FOLLOWING OPTIONS:

- 1 FREQUENTLY ASKED QUESTIONS ABOUT MODEMS [HELP/FAQ/MODEMS]
- 2 DIRECTIONS FOR TESTING A MODEM -> OPTIONS FOR TYPES OF MODEMS

## CALL HOLD QUEUE - NETWORK

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PLEASE SELECT ONE OF THE FOLLOWING OPTIONS:

- 1 FREQUENTLY ASKED QUESTIONS ABOUT MODEMS [HELP/FAQ/NETWORKS]
- 2 DIRECTIONS FOR CONNECTING TO A NETWORK [HELP/DIRECTIONS/NETWORKS]
- 3 TIPS FOR SPEEDING UP A NETWORK CONNECTION [HELP/SPEED/NETWORKS]

FIG. 4

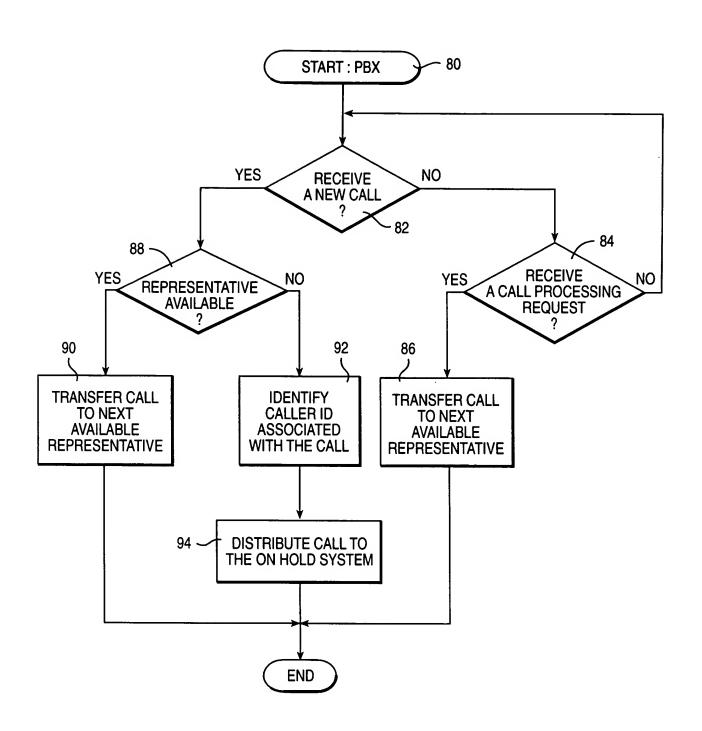


FIG. 5

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